

Strategy of the Nordic Casemix Centre

The Strategy of the Nordic Casemix Center outlines the plan of actions to achieve our strategic goals by respecting our values. The Strategy is approved by the Nordic Casemix Center's owners. This version was revised and accepted at the Nordic Casemix Center Board meeting on 30 of November 2023 and is effective for years 2020-2030. The Strategy is revised every three years.

Mission: The Nordic Casemix Centre is committed to the ongoing development and maintenance of the NordDRG system working collaboratively with countries that use it. We believe in the strength of collaboration and knowledge exchange to drive advancement of casemix systems and to meet the needs of participating countries to enhance health care quality, transparency and efficiency.

Vision: Casemix systems will continuously have a central role in health care resource use, performance monitoring and benchmarking, and quality follow up across participating countries. The Nordic cooperation will be up-to-date, built on shared Nordic values and based on active collaboration and commitment from all participating countries.

The Nordic Casemix Centre will not actively seek to expand the use of NordDRG system to new countries or organizations. However, we are open to collaboration and knowledge sharing beyond the Nordic countries.

Values of Nordic casemix cooperation:

- Openness and transparency
- Trust and mutual respect
- Shared success and customer satisfaction
- Innovativeness and agility
- Environmental friendliness

Operational casemix environment is in a constant change

The landscape or conditions related to casemix systems are dynamic and subject to ongoing modifications, adjustments, and developments. Changes related to digital technologies, reimbursement policies, primary classifications, use of casemix beyond acute inpatient care, evolvement of health technology, patient - centered care to capture the needs and experiences of patients etc. are all having an impact and increase the need for a continuous adaptation of casemix system.

To follow the changes in health care, the Nordic Casemix Centre:

- communicates proactively with worldwide casemix community;
- follows analyses and research of casemix;
- performs rapid actions to satisfy customer needs.

Strategic goals for 2020-2030 and actions to achieve them

1. Continuously develop the NordDRG system to ensure the provision of user-friendly casemix products and maintenance tools of high quality, which are easily adaptable to various information systems.

Actions to achieve the goal:

- Regular maintenance and update of the NordDRG Maintenance System (NDMS), NordDRG Forum and Nordic DRG Grouper.
- Close collaboration with the NordDRG Expert Group comprised of experts from participating countries who have extensive knowledge of the DRG system and provide expertise in clinical, economical and other relevant areas.

2. Follow and actively engage in the latest development in primary classifications in the Nordic and international context.

Actions to achieve the goal:

- Collaboration with national and Nordic organizations (NordClass) to contribute to the development of these classifications.
- Engagement in activities within the WHO-FIC network related to the development work of primary classifications.

3. Develop the working process based on users' needs without major increase in resource use.

Actions to achieve the goal:

- Gathering users' feedback.
- Regular evaluation and upgrade of working tools.
- Leveraging tools for virtual communication.

4. Promote the awareness, understanding and feasibility of casemix in participating countries.

Actions to achieve the goal:

- Close collaboration with national decision makers, health care experts, and other stakeholders
- Active communication through professional networks, social media, the Nordic Casemix Centre's website, casemix conferences (Nordic, PCSI and others) etc.
- Participation in events organized by key stakeholders when invited.
- Conduction of regular and ad hoc meetings and discussions with each participating country individually based on need, virtually or in person.
- Promotion of education and the recruitment of new experts for Nordic collaboration through initiatives such as PCSI casemix schools and other educational opportunities.